**TERMS OF USE**

Welcome! We are excited you are here. These terms of use outline how you can use Tektictet. They govern your access to and use of all the provided services on our site and mobile application. We hope you find them to be useful, helpful, and insightful and we would be thrilled to answer any questions you have about them!

**How you consent to these terms of use**

If you access or use any service provided on our site and mobile application, you are taken to have agreed to comply with these terms and our privacy policy (attach link). We ask you to please read these terms carefully. If you do not agree with these terms, you must cease to use our site and mobile application immediately.

These terms are prone to series of revisions and will be updated from time to time.

In these terms of use, **us, we, or our** means Tekticket

1. **Account registration**

You can peruse our site without registering for a user account. To gain exclusive access to some features or functions of services on our site and mobile application you will be required to register for a user account. This user account enables you to reserve and purchase tickets, create events, and make use of other services we provide. Either as a consumer or organiser, your account is your personal control room, and you are solely responsible for every activity that is carried out under your account. You must preserve the confidentiality and use of your account details and password. We will not be responsible for any damage caused by divulgence of your password and username or the use of your username and password by another person. You may need to notify us immediately if you discover any unauthorized use of your account or other account-related security breach.

1. **Code of conduct**

Operating on our site or mobile app will require you adhere to the following laws, rules, and regulations.

* You will only use the site and mobile application for its specified functions.
* You will follow the verification process of registering your events and purchasing tickets for events.
* You will provide accurate information required to register, create events, and purchase tickets for events.
* You will not order or attempt to order for tickets that exceed the specified limit for ticket purchases.
* You will not submit anything containing material that could be regarded as racist, harmful, obscene, sexually explicit, immoral, hateful, or offensive, includes images or likeness of individuals under the age of 18, images that portray or glorify the excessive use of hard drugs (alcohol and cigarettes included), images that represent and promote violence, and images that reveal personal information identifying any third party.
* You will not submit anything containing material that could be considered as derogatory, intimidating, and insulting to a particular group of people based on race, sexual orientation, religion, ethnicity, disability, gender, or age.
* You will not submit anything that would be a breach of any other person’s privacy.
* You will not engage in spamming or flooding.
* You will not impersonate any person or entity, whether real or fictitious.

1. **Making purchases**

kindly review our purchase policy (attach link) which in addition to our terms of use governs the process of purchasing tickets on the site or mobile application. You are at liberty to use credit or debit cards on our default payment method (Paystack). You can make use of your gift vouchers in paying for other provided services on our site and mobile application.

1. **Creating events**

Kindly follow the verification process on the FAQs section (attach link) this serves as a guide on how to create events. While using the site and mobile application as an organiser, there are certain rules and regulations you should comply with.

* Adhere to every instruction on creating your event.
* You are eligible to register more than one event but there is a limit for registering your events within a particular period.
* Do not upload obscene, provocative, or offensive images. This includes pornographic, or morally unacceptable images.

1. **Forums and User Content**

Our site is not targeted at individuals below the age of 13. By submitting user content, you attest to being at least 18 years old or at least 13 years old and have obtained parental or legal guardian authorization to submit User Content.

You own the right to your User Content and by submitting user content to our site, you automatically grant us universal, royalty-free right and subordinate license to access, display, share, modify, recreate, commercialize, and document your User Content based on our preference to formats, existing and yet to be discovered media platforms, without any recompense or credit to you or anyone else. This license however does not infringe your right to own your User Content and to grant additional licenses to your User Content (only if it disagrees with these terms). You will not sanction our use of your User Content as an infringement on your rights.

We may host feedbacks, reviews, blog feeds, social media feeds, and other forums on the site. These reviews, feedbacks, opinions from other parties may be imprecise, incorrect, offensive, obscene, harsh, or provoking. We do not initiate and are not liable for these postings. We are not responsible for any effect caused by these postings or your dependence on information procured from these postings.

Your User Content is your sole responsibility. You will be held accountable for the outcome of posting it. By submitting User Content, you agree that (1) you are authorized to submit the User Content and to grant the licences to us under this section and (2) you have proof of official approval from any identifiable entity in the User Content, to use the person’s data (including pictures) in a fashion established and accepted by the site and these terms. If the person is a minor, a proof of official approval from parent or legal guardian is required.

If we are notified that your User Content does not apply with these terms, we may scrutinize this claim and may choose to eject your User Content and account. You will be responsible for any violation of another person’s right caused by your User Content and may be required to compensate us or refund any cost incurred by us to resolve such complaints.

1. **Links**

Our site and mobile application may contain links to other websites. Unless we tell you otherwise, we do not own or control, endorse or approve and are not responsible for the features on these websites. We advise you to carefully peruse the terms and conditions or other policies applicable to such websites before use. You are solely responsible for your use of other websites. We recommend you make your own investigation to ensure that these websites are suitable for your use.

1. **Parental control**

Our site is not targeted at under 13 years old users. We may have no control over minors accessing our site but entrust parents and legal guardians to decide and control contents, images and materials consumed by these minors.

1. **Mobile messaging**

One the methods we adopt in engaging our users is mobile messaging. While consuming any of our services, you will automatically receive notifications, alerts, promotions and offers for products. Not all notifications and messages are sent without your consent. You may choose to receive all notifications by signing up for them. By signing up, you authorize receipt of these notifications from us through an automated medium to the mobile number provided by you.

1. **Mobile device application**

Our mobile application provides a more personalised use of our services. By installing our mobile application, you are entitled to consume all the provided services on it. We will not be responsible for any interaction between you and another mobile application user or any information you display through the application (including your location). We are not obliged to provide you with any device, internet access, or wireless connection to make use of our mobile application.

1. **Violation of these terms**

We recommend you adhere strictly to these terms. Every unauthorized use or abuse of our site and mobile application will be duly investigated and disciplinary measures will follow. We will choose to take legal actions considered suitable or eject your account.

1. **Warranties and disclaimers**

To the maximum extent authorized by the law, we make no portrayal or warranties about our site and mobile application content as being (i) complete, accurate, reliable, current, and suitable for any purpose, (ii) error free, bug free, virus free, void of interruptions, disruptions, and delay, and (iii) secure and perfect.

You consume and act on provided services on our site and mobile application at your own risk.

1. **Limitation of liability**

To the maximum extent authorized by the law, we, our organizers, sponsors, and advertisers will not be responsible for any loss, damage, or expense, however presented, directly or indirectly, present, future, or contingent(liability) incurred by you or any third party, caused by or connected with the use of our site and mobile application.

1. **Questions and feedbacks**

We love to hear from you and we really appreciate your feedback. We use your reviews, questions, and testimonials to guide and measure our actions, performances, and services. By providing these feedbacks, you permit us to post, or transmit them on our social media or other channels. You can contact us (attach link) and request we stop this, at any time.